



Maraboon Pet Resort - Doggy Day Care Application **Date:** _____

DOG OWNER DETAILS

Name	_____		
Address	_____	Suburb	_____
Mobile	_____	Postcode	_____
Email	_____		
Emergency Contact & Phone:	_____		
Authorised people to pick up your canine (ID compulsory):			
Name	_____	Mobile:	_____
Name	_____	Mobile:	_____

Dog Details

Name	_____			Breed	_____		
Gender	_____			Colour	_____		
DOB/Age	_____			Weight (kgs)	_____		
Desexed	Yes ☐	No ☐	Date _____	C5 vaccinated	Yes ☐	No ☐	Date _____
Registered	Yes ☐	No ☐	Council _____	Flea/tick med	Yes ☐	No ☐	Date _____
Heartworm	Yes ☐	No ☐	Date _____	Intestinal worm	Yes ☐	No ☐	Date _____

Upon first visit, you must bring your dog's current vaccination certificate (C5 minimum required). Not required if you are client at Maraboon Vet as will already be on our system. Vaccinations are mandatory for DDC guests.

Veterinary Clinic

Practice	_____	Phone	_____
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Doggy Day Care Assessment

Maraboon Pet Resort Doggy Day Care (DDC) is a socially interactive play centre for dogs. Your dog will be mixing with other dogs during the course of their fun-filled day. However, dogs with any aggressive tendencies or behaviour that could lead to a potential problem cannot be accepted into the centre. An Admission Assessment is required for every dog wishing to attend our centre, which is conducted on their first day at the centre. This assessment will determine your dog's social levels and determine overall if she/he is suitable for DDC.

Health Status

Please outline any medical conditions/medications/special diets that we should be aware of:

Please note that we do not feed meals at DDC, however do make exceptions for puppies or per veterinary advice.
Please fed at least 45 minutes before car travel to ensure digestion is not disrupted by excitement, anxiety or exercise.

Phone: 07 4987 7748
2 Keeping Street PO Box 2316 Emerald Q 4720
admin@maraboonpetresort.com.au
www.maraboonpetresort.com.au

History, Behaviour & Exercise Status

Has your dog ever been to a day care facility before? Yes ☐ No ☐ Details: _____

Does your dog display any of the following behaviours?

Excessive Barking	Yes ☐	No ☐	Separation Anxiety	Yes ☐	No ☐
Timid/apprehensive	Yes ☐	No ☐	Jumping Fences	Yes ☐	No ☐
Mounting dogs/people	Yes ☐	No ☐	Mouthing/Biting	Yes ☐	No ☐
Jumping up on people	Yes ☐	No ☐	Pulling on lead	Yes ☐	No ☐

Is your dog shy or fearful around unfamiliar dogs? Yes ☐ No ☐

How does your dog interact with new people? _____

Has your dog ever bitten a person or other dog? Yes ☐ No ☐

If yes, please provide details _____

Does your dog display fear/anxiety in certain situations? E.g. thunder, motorbike Yes ☐ No ☐

If yes, please provide details _____

Does your dog play with toys, dog share toys well? Yes ☐ No ☐ Favourite toy _____

Training History

Has your dog ever done or currently undergoing obedience training? Yes ☐ No ☐

What is your dog's favourite type of treats? _____

Are there any commands that your dog has trouble with? If so, which ones? _____

What is your release word (e.g. leave it, drop it, ta)? _____

Other information regarding training we should know _____

Membership Options

Please select your preferred option:

Casual Visits ☐

- Pay as you go
- \$42 each

5 Visit Pass ☐

- 3 month expiry
- \$195 (\$39/day)

10 Visit Adventure Pass ☐

- 6 month expiry
- 1 free plush bath
- \$360(\$36/day)

First visit including one-off assessment is \$62.00. A report will be provided upon discharge.

Type of Booking:

Permanent - ensure that your dog has a guaranteed position at DDC, even on days we are booked out.

☐ Weekly - please select preferred day/s Mon Tues Wed Thurs Fri

☐ Fortnightly - please select your preferred day/s Mon Tues Web Thurs Fri

☐ Casual - Bookings are required more than 24 hours in advance and are subject to availability

Please note that a 'no show' or 'cancellation' without 24 hours notice may incur charges. If you do not show more than twice, you will be expected to pay prior to your DDC booking. A late fee is also applicable if any dog is not picked up by 5.15pm - charged at \$1 per minute after 5.30pm.

And finally, how did you hear about us?

- ☐ Website ☐ Vet _____ ☐ Local Paper ☐ Radio
- ☐ Word of Mouth ☐ Other _____ ☐ Friend Referral _____



We thank you for assisting DDC by proving the above details as it will allow DDC to tailor our care to your dog. We would also like to thank you for entrusting us with your beloved dog and promise to care for and nurture them.

Maraboon Pet Resort Doggy Day Care - Deed of Release

1. The dog owner understands that all canine clients enrolled within MPR Doggy Day Care (DDC) must be at least 15 weeks of age & be up to date with their vaccinations (C5 minimum). All puppies must wait at least 7 days after their final vaccination before being admitted to DDC.
2. The dog owner confirms that the dog is and will continue to remain up to date with flea, tick and worming prevention. If the dog is found diagnosed with having fleas, ticks or worms, their dog will be immediately treated at the cost of the owner. The dog owner will be informed via phone call or consultation upon pickup.
3. Canine clients over the age of 6 months must be neutered or spayed (puppies younger than 9 months excluded)
4. Proof of vaccination must be provided upon entry to the resort. C5 certification can be provided by your veterinarian in the form of a vaccine card, certificate or written letter
5. Your dog must enter and leave the resort on a lead at all times.
6. The dog owner must confirm that their dog has not been ill within the past 30 days. DDC reserves the right to refuse entry to any unwell dog or request veterinarian certification of the dog's health.
7. The dog owner acknowledges that DDC is a cage free environment and their dog will be interacting off leash with other dogs on the premises.
8. The dog owner agrees to disclose any known aggressive/behavioural issues prior to induction to DDC.
9. The dog owner agrees that any damage to personal items brought by the owner, will not be refunded by DDC.
10. The dog owner accepts that their dog will undergo an Admission Behavioural Assessment conducted by a qualified staff member and be found to suitable for DDC, before entry to the DDC environment is granted. The once off non-refundable cost of the assessment is \$20 (incl. GST) with the total of the first day visit equating to \$45, and chargeable to the owner. The dog owner further understands that while the results of the Admission Behavioural Assessment will dictate whether or not their dog is suitable for DDC, their dog may require re-assessing in the future, particularly if there is a negative change in its behaviour. Although this assessment reduces the risk of a dispute occurring between dogs or staff, the dog owner accepts that it does not eliminate the risk.
11. The dog owner understands that although every precaution is taken to ensure the safety of all guests, accidents or illness may occur at DDC. In the event of accident or illness, DDC staff will administer basic first-aid and contact the owner immediately. DDC reserves the right to transfer the dog to a veterinary clinic immediately if further treatment is required. DDC staff will make every effort to contact the dog's preferred veterinarian, however reserves the right to transfer the dog to its nominated clinic, Maraboon Veterinary Surgery, 61 Hospital Road, Emerald QLD, 4720. All veterinary expenses or transfer fees will be charged to the dog owner.
12. The dog owner acknowledges that DDC staff may use certain forms of corrective behaviour techniques (in no way detrimental to the dog) to maintain an enjoyable and safe environment for all dogs.
13. The dog owner understands that if their dog begins to display aggressive behaviour, DDC may terminate its membership and admission to the premise. Any monies in credit, will be refunded to the dog owner.
14. The dog owner understands that in the unlikely event of accidental death of the pet, due to pre-existing health conditions, natural disasters or other uncontrollable factors, the DDC will not be held accountable.
15. The dog owner shall be liable for all expenses incurred by DDC in obtaining treatments for their dog(s).
16. DDC is not a boarding services and thus all dogs must be collected by the respected owners prior the centre's closing time at 5.30pm (collect before 5.15pm). Boarding may be pre-arranged through the resort, should the service be needed, however it is up to the dog owner to notify staff and make a booking at least 24 hours prior. All late pickups will incur a surcharge of \$1 per minute after 5.30pm.
17. The dog owner understands that a 'no-show' or 'cancellation' without 24 hours notice may incur a fee and if it occurs more than twice, then the dog owner may expected to pay for DDC prior to the day of arrival or may be refused entry all together.
18. The dog owner accepts all liability and shall indemnify DDC, its employees, agents and/or representatives from any claims or actions of any kind arising from any loss, injury or harm that their dog sustains or inflicts upon another dog or person whilst at DDC. The dog owner shall reimburse DDC for all services rendered, and services sought from third parties such as medical treatment in relation to any loss, injuries or harm sustained by your dog or inflicted by your dog upon a person whilst at the facility.
19. The dog owner agrees to be responsible for any property damages by the dog.

I have read and understood the terms and conditions regarding the enrolment and continual service of my dog(s) at DDC and that I am waiving certain legal rights by signing and agreeing to the document.

Signature of Dog Owner

Date

Print Full Name

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